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#### **SUMMARY**

• Profile: Female, 33, Single

Nationality: Iran

• Current Location: Iran, Tehran

Current Position: IT Network specialist
 Company: Bahman Group
 Salary expectation: Negotiable

#### WORK EXPERIENCE



IT Network specialist

**■** Jul 2023 - Now

Familiar and work with:

Veeam Backup and replication

Veritas backup exec

**VOIP Cisco CUCM** 

Kasper end point security

PRTG monitoring

Sophos user management

Cisco switches configuration (CCNA level)

VMware vcenter version 8

HP G10 servers as hosts

Microtek setup and tunneling between branches.

Exchange configuration (Elementary)

Splunk (Elementary)





Power Bi reporting dashboards for Auditing

Excel advance

Rahkaran user support (system group)

Technical support of 1600 users:

Windows, Android (Intune).

Project management and problem-solving skills.

Communicate in English with users or service providers.

Provide IT Awareness webinars for all users.



Help Desk Engineer

🗐 Jun 2016 - Jan 2019

Technical Support in the IT provider company.

Technical support & design, Implementing Symantec antivirus Servers & Endpoint Protection with Centralize management for large scale companies.

Excellent skills in documentation, attention to Strong analytic skills and ability to apply critical thinking.

Domain network administration and active directory.

Experienced with UTM & Firewalls such as Kerio control.

Planning and implementing centralize network backup strategy based on:

Symantec Backup EXEC

Symantec System Recovery

QNAP storage configuration for backup

Planning, Implementing and Maintaining Windows base services include.

Active Directory, DHCP, DNS, GP, windows update (WSUS), and etc.

Plan Sentral Panasonic phones.

Configure IP cameras.

WordPress and website creation and administration.



■Customer club Manager of Oct 2020 - Now bank ayandeh

Customer clubs project manager

Power Bi reports and dashboards



wattwind.ir **♀** Iran, Tehran IT Administrator

**E**Apr 2015 - Jun 2016



igda.ir ♀ Iran, Tehran

<u>■</u>IT help desk

**Apr** 2014 - Apr 2015

## **EDUCATION**



2009 - 2013

payam noor lavasanat -Computer & Information Sciences -Bachelor(BSc/BA)

Iran, Tehran-lavasanat

## **SKILLS**

PRTG Advanced

Veeam Backup Advanced

Kaspersky Security center Intermediate

Splunk Basic

Microsoft Exchange Intermediate

MikroTik Routers Intermediate

Vmware Workstation 8 Intermediate

Cisco CCNA Intermediate

Power BI Advanced

PMBOK Intermediate

Babok Intermediate

Symantec Advanced

MCSA Advanced

project managment. pmbok Intermediate

back up solutions Advanced

network administration Advanced

endpoint security Advanced

websites Wordpress Advanced

## **LANGUAGES**

English

Professional

# **CERTIFICATES**

2023	Arjang VMware 8	
2021	pardis nikan Advanced Excel	
2022	Power Bi Power Bi	
2021	PMBOK Project managment	
2015	hamyarwordpress wordpress	Iran
2016	haumoun Symantec endpoint protection	Iran
2017	haumoun virtualization	Iran
2016	kahkeshannoor inistitude MCSA	Iran
2015	nooranet inistitute CCNA	Iran
2015	tehran institute of technology Network+	Iran

# **ABOUT ME**

My Character type in : defender My intelligence rate is : 117 -Always eager to learn new skills. - Good experiences in working for multi-national, large scale and governmental companies-Collaborate with foreign colleagues. -Supportive, self-motivated.