Name: Armin Bagherifard

Address
NO 76-4 St-Haraz ave-Kish Island-Iran
Phone no :+98934-768-3795
Email: arminbagheri@gmail.com

Sexual: male Date of Birth:07-04-1980
N-Id:0940924013 Nationality: Iran
Marital status: Married – Work at Pasargad Bank

TRAINING AND PROFESSIONAL DEVELOPMENT

Graduation:

Diploma: Computer science Major: Computer Networks Grade A (16.77)
University**:** Applied Science University of IRAN
Bachelor: Computer science Major: Computer Networks Grade A (16.24)
University**:** Applied Science University of IRAN
Thesis: Implementing a communications wireless connection between branch offices of an organization using Mikrotik equipment

Member of Informatics association of Iran
Secretary of the Computer Science Association in Applied Science University
Member of Iranian Computer Engineers

RELEVANT EXPERIENCES

Teaching:
- Teaching ICDL 1-2 at Bahman institute for 6 months
- Teaching Network plus at Jahad Daneshgahi Institute of Mashhad for 3 months
- Teaching Mikrotik for 6 months
- Teaching Network+ 60 Hours at Cando Instintute(2018)
- Teaching Network+ 70 Hours at Industrial Complex of Tehran (2018)

Mirage Hotel (Kish Island-Iran)
IT manager 2017-10-Up to now
- Wireless & Radio Communication Configuration and Management
- Hotspot and User Manager Configuration and Management
- IP Security Camera Configuration and Management
- Provide network administration to include LAN troubleshooting and resolution
- Manage the configuration and performance management of all PC systems and telecommunications
- Operate master consoles to monitor the performance of computer systems and networks and to co-ordinate access and use of computer networks

Ferdows Institute of Higher Education (Mashhad-Iran)
Workshops and classes manger 2016-09 -2017-10
- Managing times and equipment workshops
- Managing and Scheduling of classes

Ayandeh Negaran Tejarat Khorasan (ANTK)
IRAN 2007 till 2017-08- CEO & Director of Administration & IT consultant
- Consultant and Director of Networking and Security
- Wireless & Radio Communication Configuration and Management
- Hotspot and User manger Configuration and Management

- IP Phone Communication Configuration and Management
- IP Security Camera Configuration and Management
- Provide network administration to include LAN troubleshooting and resolution
- Manage the configuration and performance management of all PC systems and telecommunications
- Maintains passwords, data integrity and file system security for the desktop environment. Install, configure and maintain back-end and front-end systems
- Recommend hardware and software solutions and upgrades using established procurement processes
- Establish, review, approve and process quotes, requisitions and purchase order for capital equipment
- Evaluate and install computer hardware, networking software, operating system software and software applications
- Operate master consoles to monitor the performance of computer systems and networks and to co-ordinate access and use of computer networks
- Provide problem-solving services to network users
- Install, maintain, troubleshoot and upgrade Web-server hardware and software
- Implement network traffic and security monitoring software, and optimize server performance
- Perform routine network start up and close down and maintain control records
- Perform data backups and disaster recovery operations
- Conduct tests and perform security and quality controls
- Control and monitor e-mail use, Web navigation, and installed software
- Installation and updating of software, as well as the setup and troubleshooting of all equipment
- Expertly installed, configured, monitored and troubleshoot PC's and related hardware and all OS platforms
- Performed diagnostic testing on PC equipment and ensured printers were up and running at all times
- Keep updated all computers with latest antivirus tools
- Provide training to employees to handle various application software's efficiently

Pakhsh Razavi co
HELP DESK AND DESKTOP SUPPORT TECHNICIAN -IRAN (2005-2007)
- Installing new computer systems
- Installing Operating Systems, software
- Manage the configuration and performance management of all PC systems and telecommunications
- Maintains passwords, data integrity and file system security for the desktop environment
- Incorporating hardware and software solutions and upgrades
- Performed diagnostic testing on PC equipment and ensured printers were up and running at all times, cleaning and maintaining fax, Xerox machines and other office equipment

TECHNICAL SKILLS

Security and system policy ,Security and network policy ,Firewall ,SQL Server, Network Installation, Configuring, TCP-IP Settings, PC Assembling, Maintenance, Troubleshooting, Windows Server 2003/2008/2012, Active Directory, VPN, Pfsense, LAN/WAN, IP PHONE (Elastix, CUCM), Security Camera(Analog /IP), Microsoft Office, Access, Management, TMG Forefront, Microsoft Exchange, Windows 7, Linux, Active Directory, Cisco Routing & Switching, Mikrotik Wireless.

Certificates and Diploma

Diploma: Associate Diploma in Information Technology (NIIT) India Grade: A Year: 2011 Duration 9 months- Modules Covered: A+, Network+, Windows Server 2008, Active

Directory
Certificate: Linux Essential (NIIT) India- Year: 2011
Certificate: Mikrotik MTCNA 2014
Certificate: Mikrotik MTCRE 2014
Certificate: Mikrotik MTCWE 2016
Certificate: Mikrotik MTCUME 2017
Certificate: CISCO CCNA R&S 2014
Certificate: CISCO CCNP R&S 2015
Level of English Language: IELTS 6 in General module 2016-2018

RESUME DETAILS

QUALIFICATIONS

Over ten years' experience as a network technician, Engineering and Consultant with strong technical background in Microsoft ,Cisco and Mikrotik, configuring Routers, Switches, Firewalls and Wireless Point to Point and access point. I have skills in installation, monitoring, maintenance, support, and optimization of all kinds of networks, computer hardware, software, and communication links across telecom and data communication networks such as LAN, WAN, Wireless and VoIP technology, security camera.

Solutions-focused Technical Support Specialist (Software and Hardware) with broad-based experience and hands-on skills in the successful implementation of highly effective technical and help desk operations and the cost-effective management of innovative customer support strategies. Proven ability to successfully analyze an organization's critical support requirements, identifies deficiencies and potential opportunities, and develops innovative solutions for increasing reliability and improving productivity.

A broad understanding of computer hardware issues and software's, including installation, configuration, management, troubleshooting, networking and support. Skilled in communicating highly technical information to both technical and non-technical personnel.